



CITY OF NEW YORK

MANHATTAN COMMUNITY BOARD FOUR

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CHRISTINE BERTHET
Chair

JESSE R. BODINE
District Manager

December 15, 2015

Dani Simons
Director, Communications and External Affairs
NYC Bike Share LLC
5202 3rd Avenue
Brooklyn, NY 11220

Re: Citibike Re-balancing in Hell's Kitchen

Dear Mr. Simons:

Thank you for your offer to work with Manhattan Community Board 4 regarding our concerns about certain Citibike locations that typically run out of bicycles fairly early on most mornings and have no return slots in the evenings. We appreciate your offer to “rebalance” (deliver bicycles to empty locations and/or remove bicycles from full locations) more frequently locations recommended by the Community Board and to install new Citibike stalls where needed.

We would thus like to request more frequent rebalancing at the following locations:

W. 37th Street and 10th Avenue
W. 39th Street and 9th Avenue
W. 41st Street and 11th Avenue
W. 43rd Street and 10th Avenue
W. 47th Street and 10th Avenue
W. 49th Street between 8th and 9th Avenues

Please note that all of the above serve primarily residential areas and thus often run out of bicycles by 8am or 9am and fill up with returning bicycles after 7pm. We understand that there is

a Citibike storing location for rebalancing on West 42nd between 9th and 10th Avenues, within a quarter mile of all but the W. 49th Street location, enabling easier rebalancing for these locations.

The Transportation Planning Committee is also reviewing potential locations for additional Citibike stalls and will send a follow-up letter within another two months.

Again, we greatly appreciate your responsiveness to our request and look forward to working with you to ensure an efficient and user friendly Citibike system.

Sincerely,



Christine Berthet
Chair



Ernest Modarelli
Co-Chair, Transportation
Planning Committee



Jay Marcus
Co-Chair, Transportation
Planning Committee